

1. Domtek Building Products; PO Box 20078, Brandon, MB R7A6Y8 Phone: 1-800-665-1027 warrants its fasteners for the life of the panel as established by Domtek against the loss of structural integrity due to the effects of corrosion or metallurgical defects on the following terms ("Domtek Corrosion Warranty").
2. The warranty does not cover:
  - a. the threaded or shank areas of the screw (It only covers the head)
  - b. the aesthetic performance of the coatings (including paint blistering)
  - c. chemical or moisture attack from within the building or the build-up of unwashed corrosive salts or moisture under the cladding material
  - d. extreme pollution by chloride typical of marine splash and spray zones
  - e. contact with soil, ash, fertilizer, animal excrement, moisture retaining substances, lead, copper, other metals, chemical agents or airborne contaminants
  - f. salt water carried and deposited by cyclonic winds
  - g. accidental or intentional physical damage to the coating
3. Chalking, fading and colour change of the fastener will not exceed the limits established for the painted panels, as provided by the manufacturer.
4. The warranty is not transferable from the original owner of the structure on which the fasteners are used.
5. If Domtek determines that a warranty claim has been made out, it will provide the equivalent or same fasteners sufficient to replace the defective fasteners.
6. The liability of Domtek to you does not include or extend to direct, indirect, consequential or incidental damage including, without limitation, to any of the following:
  - a. labour costs associated with the removal or repair of defective fasteners or installation of replacement fasteners.
  - b. damage to property, injury to persons, loss of any income or any other indirect loss that is caused by or has arisen in any way by the defective fasteners.
7. This warranty is conditional upon:
  - a. fasteners being installed in accordance with Domtek product recommendations and any applicable standards and building codes.
    - i. Warranty is void if fasteners are installed using impact drivers
  - b. the fasteners being recommended by Domtek as suitable for use with its cladding material and being maintained as recommended by Domtek.
  - c. the fasteners, as supplied, not at any time coming into contact or being coated with an incompatible material including any post paint treatments or systems.
8. This warranty does not cover you for any loss or damage, wholly or partly due to an event beyond the reasonable control of Domtek including, without limitation; acts of God, external forces, explosions, fire, acts of war, excessive radiations, or other similar or dissimilar occurrences beyond Domtek's control.
9. To make a claim under this warranty, you must:
  - a. notify Domtek in writing of the claim by email to [info@domtek.ca](mailto:info@domtek.ca) or by mail to the address given in section 1 not later than 30 days after the end of the warranty period.
  - b. provide Domtek with the following:
    - i. proof of purchase of the fasteners in respect of which the claim is made
    - ii. installer's name, phone number, date of installation and site address
    - iii. details of the fastener, colour and quantity used on the original installation
    - iv. photos from the site showing:
      - the building and roof/wall cladding containing the fasteners
      - close-up detail showing corrosion of the fasteners as installed in the roof or wall cladding.
    - v. details of the roof structure including cladding and batten material.
    - vi. five samples of the corroded fasteners; and
    - vii. access for a Domtek representative to inspect the jobsite at a mutually agreed time.